

Dear Customers,

We present our service during the Christmas period

1. Domestic service

- 23.12.2024 standard distribution of domestic parcels
- 24.12.2024 no collection and delivery services
- 27.12.2024 30.12.2024 collection and delivery services will be limited and adapted to distribution possibilities, as well as the availability of senders and recipients
- 31.12.2024 no collection and delivery services

NOTE: Customer Service Center unavailable on 24.12.2024 and 31.12.2024.

2. International service

Country	Last Import Line 2024 before Christmas*	Break	First Export Line 2025*
Germany	18.12.2024	20.12.2024 - 02.01.2025	03.01.2025
Czech Republic	18.12.2024	20.12.2024 - 02.01.2025	03.01.2025
Slovakia	19.12.2024	21.12.2024 - 02.01.2025	03/04.01.2025
Hungary	18.12.2024	20.12.2024 - 02.01.2025	03/04.01.2025
Baltics	19.12.2024	Brak przerwy świątecznej	03.01.2025
Dennmark	16.12.2024	17.12.2024 - 02.01.2025	03.01.2025
Sweden	16.12.2024	17.12.2024 - 02.01.2025	03.01.2025
Austria	16.12.2024	18.12.2024 - 02.01.2025	03.01.2025
Portugal	16.12.2024	17.12.2024 – 02/06.01.2025	07.01.2025
Espania	16.12.2024	17.12.2024 – 02/06.01.2025	03.01.2025
Italy	16.12.2024	17.12.2024 - 02.01.2025	03.01.2025
Romania	16.12.2024	18.12.2024 - 06.01.2025	07.01.2025
Bulgaria	16.12.2024	18.12.2024 - 06.01.2025	07.01.2025
Serbia	19.12.2024	21.12.2024 – 02/06/10.01.2025	03/07/10.01.2025 (depending on the quantity of goods – to be confirmed within a week 52)
Rest of Europe	17.12.2024	19.12.2024 – 06.01.2025	07.01.2025

^{*}Collection of goods is required at least 1 day before the departure of the export line.

^{*} the departure of the first export line does not guarantee loading, it depends on the quantity of goods



In the event of sending shipments after the last departure of our export line in accordance with the indicated date, storage costs <u>may appear in our warehouse according to the applicable offer.</u> In the absence of information in the offer, <u>the fee will be charged at the rate of 3.5 eur/pallet</u> per calendar day over 3 calendar days of storage.

Attention!

In the 52nd and 1st week of January (<u>until 06.01</u>) German branches are not working or are working in a very limited scope, which means that we will not be planning standard distribution during this period.

<u>In all directions (including Germany) groupage service in week 51 and 1st and 2nd week of January'25 may require an extended <u>transit time of +1-4 working days</u> due to service restrictions at partners, holidays, driving bans and pile-up of goods before and after Christmas/New Year/Epiphany (<u>06.01</u>).</u>

We would also like to inform you about difficulties at the beginning of December due to the holiday:

• <u>06.12 (Fri) in Spain and Finland</u> - holiday which causes a long weekend. In connection with the above, we would like to inform you that the transit time for groupage shipments in the ES and FIN direction collected at the end of week 48 and week 49 will be extended by +2 working days.

If you have any questions, we remain at your disposal at the phone number **22 267 96 00** and at the email address **info@geis.pl**.

Thank you for your understanding, Geis Team



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Konto PLN:

PL 36 1140 1010 0000 3257 7700 1005

Konto EUR:

PL 09 1140 1010 0000 3257 7700 1006

SWIFT: BREXPLPWWA1

Rejestracja spółki Sąd Rejonowy w Łodzi Wydział Gospodarczy KRS

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